Valuable know-how for travel and event managers.

More information about the ITB Business Travel segment can also be found here: [www.itb-convention.com/businesstravel](http://www.itb-convention.com/businesstravel)

Companies want reliable, effective and cost-effective business travel that meets legal and security requirements. Employees expect flexible mobility offerings that are available at all times. Everyone is looking for smart, interconnected mobility that is fit for the future and conserves resources. This is why this year, the ITB Business Travel Forum by VDR is focusing on the mega topics of digitalization, smart mobility and sustainability. Door-to-door solutions for urban mobility will be presented, how the bureaucratic monster of EU reporting obligations came about and how it can be tamed, which possibilities the use of NDC (New Distribution Capability) offers and how even small changes in company travel guidelines can have major effects on the environment.

**Hosted by:**
Viola Eggert, Senior Business Travel Manager, German Business Travel Association, VDR

### 15:00 - 15:05
**Greeting**

**Speaker:** Christoph Carnier, President, German Business Travel Association, VDR, Head of Procurement Category Travel, Fleet & Events, Merck KGaA

### 15:05 - 15:45
**Business Travel 2020 - Destination: „Ecologically Effective“**

- VDR theme year sustainability
- Best practice: sustainable mobility in companies
- VDR’s sustainability initiative “Miles to Trees”

**Speakers:**
Peggy Gabriel, Global Category Manager FM & HR Services & Travel, Vattenfall
Jörg Martin, Managing Director, CTC Corporate Travel Consulting, Chairman, Aviation Committee, German Business Travel Association, VDR
Max Weyde, Consulting Manager, Egencia
16:00 - 16:45

Business Travel And Climate Impact - A Four-Point Program For Sustainable Business Travel

- How sustainable are companies and suppliers?
- Measure, document, reduce: Less CO2 emissions from business trips
- What are the alternatives and how do the travellers get on board?
- Integration of CO2 offsetting solutions and the role of the travel agency

Speakers:
Julia Dappa, Client Program Manager, BCD Travel
Antje Vogel, Sustainability Manager, BCD Travel

17:00 - 17:45

Graphic Vs. Cryptic: Learnings In The Area Of Change Management During The Introduction Of A Combined Booking Platform

- New data standards, new content sources: How to ensure service and reporting.
- NDC - opportunities and risks in stationary sales
- What is changing for the customers?
- Outlook - where is the journey going?

Speaker:
Tina Roos, Senior Director Front & Mid Office Technology, Lufthansa City Center

ITB Business Travel Forum

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<td>March 5, 2020</td>
<td>10:45 - 14:45</td>
<td>Convention Hall 7.1a, Auditorium New York 1</td>
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11:00 - 11:45

**Door-To-Door – Live @ Siemens**

- Intelligent door-to-door planning of business trips
- Integration of First & Last Mile Services in the Travel App
- "Fly & Drive": Mobile public transportation ticket to the airport
- On-demand shuttles & smart parking solutions for companies

**Speakers:**
- **Tim Koch**, Director B2B Central Europe, FREE NOW
- **Christian Rosenbaum**, Head of Strategic Vendor & Partner Relations, I:FAO Group
- **Maximilian Kaiser**, Business Development for Intermodal Mobility Solutions, Siemens Mobility

12:00 - 12:45

**What’s Next? What’s Here To Stay? – Current Trends And Forecast For 2020**

- Current figures on business travel by DRV, VDR and IMT/FUR Reiseanalyse
- Where are we headed? The hot topics in the business travel market of today and tomorrow
- How sustainable are German companies traveling?
- Business travel management between digitalization, security and data protection

**Moderated by:**
- **Viola Eggert**, Senior Business Travel Manager, German Business Travel Association, VDR

**Speakers:**
- **Verena Funke**, Senior Director EMEA / Global Account Management, Egencia
- **Oliver Meinicke**, Head of Administrative Infrastructure Management / Travel & Fleet, Giesecke+Devrient
- **Ulf Sonntag**, Project Manager Research, Forschungsgemeinschaft Urlaub und Reisen e.V. (FUR)

13:00 - 13:45

**A1 And EU Reporting Requirements: A Bureaucratic Monster And Its Consequences**

- How does the idea of freedom of movement turn into a bureaucratic pitfall?
- The consequences of the Posting of Workers Directive for companies
- Solutions for companies
- What can politics do for business travelers in EU countries?

**Moderated by:**
- **Hans-Ingo Biehl**, Executive Director, German Business Travel Association, VDR

**Panel guests:**
- **Georg Ehrmann**, Managing Director, von Beust & Coll. Beratungsgesellschaft
- **Alexander Langhans**, CEO, Visumpoint
14:00 - 14:45
"Stay A Little Longer": How Hotel Overnight Stays Are Changing

- Revolution in extended stay accommodation for travelers
- What are the target groups in the companies?
- Quality management in the Serviced Apartments sector

**Speaker:**
[Eric Jan Krausch](mailto:Eric.Jan.Krausch@Acomodeo.com), CEO, Acomodeo